



31/05/2022

Year 3 Excursion

Dear parents and caregivers,

I would like to thank the parents that reached out to the school, either through the Sentral Parent Portal or by email to share their concerns around the food that was provided during the day for the Year 3 excursion to Point Wolstoncroft. We investigate any concerns when raised and determine what is the best course of action. As this was a new excursion for Blue Haven Public School, we were expecting that it would have been the same as other Sport and Recreation excursions that we have attended in the past.

After looking into these concerns, I reached out to Sport and Recreation School Camps and provided them with some feedback regarding the concerns identified. They have been very responsive and appreciative of the feedback, indicating that they are going to look into this and see what they can do to improve the experience for the students.

Sport and Recreation have also indicated that they will be providing a \$10.00 refund to all Year 3 students that attended on Monday 23rd May. This will be refunded into Fees in Advance at school to be used for future excursions, incursions, or school-based expenses. Upon receipt of this refund, we will inform families.

We value the communication we have with our families and would like to recognise that reaching out to the school through the Sentral Parent Portal or emailing the school on bluehaven-p.school@det.nsw.edu.au is the best and only way for schools to be able to investigate and act on your concerns. Other communication tools external to the school such as social media, only enflame and aggravate the community unnecessarily and do not contribute to the achievement of a positive outcome.

Kind regards,

Dale Edwards
Principal